



INTEGRATED QUALITY, HEALTH, SAFETY & ENVIRONMENT POLICY

Arbor Survey Pty Ltd provides independent arboricultural consulting across Victoria. The way we work is built on one integrated management system covering quality, health and safety, and the environment, to AS/NZS ISO 9001, ISO 45001 and ISO 14001. This policy sets the commitments of the Director and applies to every person who works for or with Arbor Survey, on every site and task.

Our commitments

Safe and healthy work. We provide safe and healthy working conditions and work to prevent injury and ill health. We identify hazards, and we eliminate them or reduce the risk so far as is reasonably practicable, using the hierarchy of controls. This includes the physical hazards of field work and the psychosocial hazards of the work, consistent with the Occupational Health and Safety (Psychological Health) Regulations 2025.

Consultation. We consult workers on the matters that affect their health and safety, and we support their participation. Anyone may raise a hazard or stop unsafe work without disadvantage.

Protecting the environment. We protect the environment and prevent pollution. We meet the General Environmental Duty under the Environment Protection Act 2017 by minimising the risk of harm from our activities so far as reasonably practicable. We manage biosecurity to avoid spreading tree and plant pathogens, pests and weeds, use resources carefully, and conduct our work to support the protection of trees, habitat and the urban forest.

Quality and independence. We meet client, statutory and professional requirements and work to satisfy our clients. Our assessments are independent, evidence-led, current and defensible. A finding stands on the evidence, not on commercial pressure. We apply current standards, including AS 4970:2025, and competent professional judgement, and we review every report before it is issued.

Compliance. We identify and meet our legal and other requirements, and we keep them current as the law changes.

Climate and resilience. We consider climate change in how we plan fieldwork safely and how we assess trees, recognising more frequent extreme heat, fire-danger days, and storms.

Continual improvement. We set measurable objectives, monitor our performance, investigate incidents and nonconformities to eliminate their causes, and continually improve the system.

Responsibility

The Director is accountable for this policy and the management system, provides the resources to meet it, and reviews it for continuing suitability at least annually. Every worker is responsible for following the system, working safely, caring for the environment, and producing work that holds up to scrutiny.

Signed	Position	Date
Mark Reynolds	Director and Principal Consulting Arborist	17 June 2026

Signature: 

Review date: June 2027